

### **What is Anti-Social Behaviour**

There are various different forms of anti-social behaviour, and each type requires a different method of reporting.

- Physical violence
- Hate related incidents (for example based on race, sexual orientation, gender, disability or belief)
- Verbal abuse, harassment, intimidation or threatening behaviour
- Vandalism and damage to properties
- Criminal behaviour including using/dealing drugs

In these instances, it should be reported to the police first.

You can contact the Shropshire Council, Connexus or Coreley Parish Council for:

- Noise complaints
- Problem neighbours
- Enviro-crime (for example fly tipping, dog fouling, graffiti or littering)

### **The Anti-social Behaviour, Crime and Policing Act 2014**

The Act aims to give agencies and organisations simpler and more effective powers to tackle anti-social behaviour in order to give better protection to victims and communities. While most issues will continue to be resolved through support and early intervention, these powers allow councils, police and housing providers to take swifter action to address persistent anti-social behaviour hotspots and perpetrators. The powers include the following:

- Civil injunction
- Criminal behaviour order
- Closure order
- Community protection notice
- Dispersal powers
- Public spaces protection order
- Discretionary grounds for possession
- Absolute grounds for possession
- Community remedy

Shropshire Safeguarding Community Partnership believes that all residents and tenants have the right to live peacefully within their home and communities and is committed to tackling anti-social behaviour.

To report anti-social behaviour to West Mercia Police call 101 or online reporting is available at [westmercia.police.uk](https://westmercia.police.uk). This number is available at all times.

For emergency/urgent situations we encourage people to ring 999

To report anti-social behaviour to Shropshire Council, call 0345 678 9020. Please note that this is only available during office hours.

Connexus can be contacted via their website [www.connexus-group.co.uk](http://www.connexus-group.co.uk).

Alternatively, you can speak to a member of Coreley Parish Council or email the Clerk on [coreleyparishcouncil@hotmail.co.uk](mailto:coreleyparishcouncil@hotmail.co.uk)

When reporting an incident of anti-social behaviour you will be asked to provide where possible, specific details of the incident including:

- Details of the date and time
- What actually happened
- Who was involved
- Whether anyone else was affected by it

#### What else can I do?

If it's an issue with your neighbour, you should try talking and listening to them first because they might not be aware they are causing a problem. Sometimes this can be a better solution than involving agencies.

If this doesn't solve the problem, or you are fearful of approaching the people involved, you should consider reporting the problem. Whatever route you take you should be prepared to negotiate to find a resolution.

In serious cases of anti-social behaviour, agencies will help you while the problem is sorted out and the perpetrator is supported to help change their behaviour.

It can be a big help if you keep a clear picture of the problem by writing all the incidents in a diary, noting the date, time and what happened.